SEP 13 2000

GRANDE PRAIRIE REGIONAL COLLEGE OFFICE ADMINISTRATION COURSE OUTLINE

I Nicolson

OA1030A - BUSINESS COMMUNICATIONS 1

TEXT:

Smith, Leila R., English for Careers. Seventh Edition, New Jersey: Prentice Hall, 1999. And Student Prep Book.

Sabin, William A., et. al. <u>The Gregg Reference Manual</u> Fifth Canadian Edition, Toronto: McGraw-Hill Ryerson, 1999

Random House Webster Dictionary

PREREQUISITE:

Nil

COURSE

DESCRIPTION:

Develops editing, proofreading, and writing skills necessary for effective business communications through the study of the use of the dictionary and understanding of words; spelling and vocabulary development; grammar; sentence punctuation; and numbers.

Upon completing this course, you will write and speak according to Standard English usage principles of word choice, spelling, sentence construction, grammar, punctuation, and pronunciation. You will communicate with the English style that contributes to success and advancement in careers requiring excellent communication skills

COURSE OBJECTIVES:

A. THE USE OF DICTIONARY AND UNDERSTANDING WORDS:

The student shall be able to:

- 1. analyze words and determine meaning
- understand the wealth of information in a dictionary and use it effectively and efficiently
- select appropriate word/words in communication
- correctly use the rules of word division

B. SPELLING AND VOCABULARY DEVELOPMENT:

The student shall be able to:

- spell and define words in assigned lists
- 2. use correctly the rules of capitalization

C. SENTENCE ANALYSIS AND CORRECT USE OF GRAMMAR

The student shall be able to:

- identify sentence structures for the purpose of using the correct forms of grammar
- know the parts of speech and use them correctly in their own writing and in editing and proofreading of material

D. PUNCTUATION AND NUMBERS

The student shall be able to:

 use correctly the rules of punctuation and numbers in writing, editing, and proofreading

STUDENT

REQUIREMENTS: 1. ATTENDANCE IS MADATORY

- Students are expected to come to class with ALL assignments and reading completed.
- Students are expected to keep their work up-to-date. If you are absent, phone your study partner to find out the work you missed.

STUDY PARTNER'S NAME_ STUDY PARTNER'S PHONE NUMBER_

All EXAMS are to be written on the assigned date.
 Any make up tests are at the discretion of the instructor.

GRADING:

The final course grade will be determined by the following scale:

Assignments and Tests 60% Mid-Term 20% Final Exam 20%

All grades will be expressed in the 9 point system.

BUSINESS ENGLISH GRADING SCALE:

What is an acceptable competency level in business English? How many errors can you have in a letter, business report, memo, and still use it? Of course, the correct answer is zero - there should be no errors. As future professional office workers, you should always strive for excellence in business English.

However, you are students of English and are still learning. Therefore, the following scale will be used BASED ON 25 QUESTIONS.

| ERRORS | SCALE | |
|---------|-------|---------|
| 1 – 2 | 9 | |
| 3-4 | 8 | |
| 5-6 | 7 | |
| 7-8 | 6 | |
| 9-10 | 5 | |
| 11 - 12 | 4 | |
| 13 - 14 | 3 | Failure |
| 15 - 16 | 2 | |
| 17 - 18 | 1 | |
| 19+ | 0 | |

If you experience difficulty, you should ask questions, ask for extra help.

INSTRUCTOR:

Irene Nicolson, Ph. D.

Office: C411

Telephone: 539-2005 Office

532-2575 Residence